



ROOM DIRECTORY

H-PO- 001049

HOTEL NUEVO VICHONA * SUPERIOR SPA**

La Vichona nº 5 - 36960 Sanxenxo - Pontevedra
Telf. 986 723011 - 986 723009
info@nuevovichona.com www.nuevovichona.com



**MANAGER AND ALL MEMBERS OF STAFF YOU
WELCOME AND WISH YOU A PLEASANT STAF**

***OUR COMPROMISE:
IMPROVE DAY BY DAY***

**COMPLAINTS MAY BE STATED IN THE OFFICIAL COMPLAINST
FORM, WHICH IS AVAILABLE TO TRAVELLERS AT THIS
ESTABLISHMENT**



HOTEL

MAIN BUILDING:

Ground floor: entrance, reception, main cafeteria, dining room, services

First floor: social room, TV room, first floor rooms, interior access to pools and spa.

Second, third and and fourth floor: bedrooms

SECOND BUILDING:

Ground floor and basement: covered parking

First floor (access by external stairs): outdoor pool, playground, heated indoor pool, Vichona Termal (sauna, vichy shower, massage and treatment room, jet shower, whirlpool bathtubs, dinamic pool- spa), cafeteria, summer terrace, solarium with sun loungers, recreational games.

PHONE

OUTSIDE LINE: 0 RECEPTION: 9 ROOM: ROOM NUMBER

TELEVISION AND RADIO CHANNELS

1: TVE1	2: TVE2	3: A3	4: CUATRO	5: TELE5	6: LA SEXTA	7: TVG	8: TDP
9: 24 H	10: RTP(portuguesa)	11: GOL	12: ENERGY	13: TRECE TV	14: MEGA	15: NEOX	16: NOVA
17: FPF	18: DIVINITY	20: CLAN	21: DISNEY CHANNEL	22: BOING	23: DMAX	24: PARAMOUNT CH	25: TVGA2
26: V TELEVISION	27: TEN	28: C RIAS BAIXAS	29: DKISS	30: VARIOS	31: EUROSPORT	32: ZDF	33: SAT 1
34: EURONEWS FRENCH	35: EURONEWS GERMAN	36 VOX CH	37: DAYSTAR	38: SON LIFE	39: KIKA	40: ARMENIA TV	41: RTÑ
42: ARMPUB TV	43: RTL AUSTRIA	44: ZDF-NEO	50: LOS 40	51: DIAL	52: EUROPA FM	53: KISS FM	54: R.G.MUSICA
55: RNE CLÁSICA	56: HIT FM	57: CADENA 100	58: SON GALICIA	59: MELODIA FM	60: COPE	61: ONDA CERO	62: SER
63: RNE EXTERIOR	64: RADIO GALEGA	65: RADIO MARCA	66: RNE	67: RADIO 5	68: RADIO VOZ		



SERVICES AND CONDITIONS

WIFI: login: nuevovichona passwords: internet.wifi

MINI-BAR: it is necessary to request and initial order to activate the mini bar for the whole stay. The entrance of drinks and food from outside the establishment is strictly prohibited.

SAFE: request key in reception under deposit of 12 euros.
CENTRAL SAFE: deposit in reception

ROOM CARD: Card is will be used to open the door and for the electrical wiring of the room. We will take the bolt when it is inside the room so that the staff can not have access the room.

CHECK-IN: from 3:00 pm

CHECK-OUT: the must leave the room available and deliver the card before 12:00

OUTDOOR PARKING: it is free to use for hotel guest with availability of space at any time, can not be reserved. Parking is not allowed in yellow áreas in restricted áreas indicated for other uses.

PARKING: the covered parking is not included in the price (see rate), if you have contracted the service we remind you that you should use only the seat assigned to yourin reception and display in the car in a visible way the card that accredits your place.

DINING SERVICE: buffet service at breakfast, lunch and dinner. The drink is not included and is paid as an extra according to your consummation. Breakfast, lunch or dinner services that are not included in the reservation, and that to enjoy, the can be hired in the hotel as extra services. Accessing the buffet service means paying the total cost per person, not offering a single dish but possibility of choosing one, two or all available in the service for the same amount. We do not have restaurant service a la carte. The half board includes breakfast and dinner, with no option to change.

CAFETERIA: the service is totally independent of the dinning room and all service will be paid as extras.

MAIN CAFETERIA: (operative every day of the week of the hotel activity period)

POOL TERRACE SPA CAFETERIA: (operative the months of July and August)

SWIMMING POOLS: the use of a swimming cap is mandatory in all swimming pools. Children must be under the supervision of their parents. We do not have a life guard as they are not required.

Summer pool: operating period from July 1th to September 15th

Indoor pool: operating in Holy Week and from June 1th to September 15th



SERVICES AND CONDITIONS

THERMAL CLUB: extra service not included in the stay. Access to spa services must be requested at reception. It is necessary to provide an access ticket before use.

ANIMATION: disco / dance session (subject to dates and times)

CHILDREN'S ENTERTAINMENT / MINICLUB: activities for children of all ages with specialized staff
(program and schedules) (subject to dates and times)

ADDITIONAL SERVICES AVAILABLE UPON REQUEST AT RECEPTION

- Wine tourism activity (Visit to Albariño wine cellar with tasting included)
- First aid service
- Storage room / luggage room
- Additional blankets and pillows available upon request
- Pillow menu
- Bath for baby
- Loan of towel on request for swimming pools, spa or gym (deposit 20 euros)
- Iron loan service on request
- Umbrella loan
- Cold dinner for late arrivals on request
- Baby bottle warmer service
- Availability: shower cap, dental kit, tissues, shaving, kit, nail file cleaning cottons, footwear cleaning kit, s sewing box, shoehorn, hair comb.
- Change of sheets daily on request

ADDITIONAL SERVICES AVAILABLES UPON REQUEST AT RECEPTION WITH ADDITIONAL COST (see rates)

- Fax and printer service
- Laundry and ironing service (pick up at 9.00 and delivery in 24 hours)
- Late departure service upon request and availability with additional cost.
- Sewing service on request, delivery in 24-48 hours
- Covered parking for cars, motorcycles and bikes
- Sale of cosmetic products (in reception spa thermal clud)
- Sale of wine Albariño in bottles and cases in cafeteria or reception



SERVICES AND CONDITIONS

MANAGEMENT OF ADDITIONAL SERVICES WITH SPECIALIZED EXTERNAL COMPANIES

- babysitting service
- Rental of bikes and cars, wheelchair rental, boat rental
- Management of boat tickets reservation Islas Ons, Cíes, Routes in the Ria de Arousa...
- Hiring of activities related to the environment (hiking routes, horse routes...)

CONDITIONS OF RESERVATIONS AND STAYS

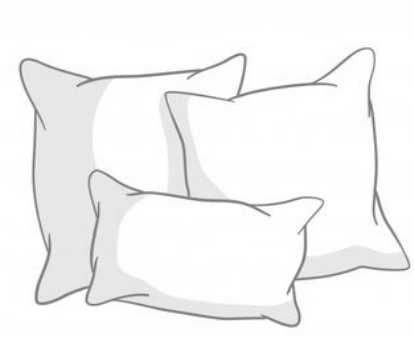
- To charge consumptions or services to your room it is necessary to present the card that accredits the room number in which you are staying and sign the corresponding ticket.
- In accordance with current legislation cancellation of the reservation entails cost corresponding to 1 day of stay in the rate of the reservation. Except for the "non-refundable" rates that the expenses are 100% of the stay.
- Once a type of regime for a stay has been contracted, services not consumed will not be discounted.
- No type of drink or food outside this establishment can be introduced.
- Maximum silence is requested in the corridors, rooms and access to the rest areas.
- The hotel is not responsible for the valuables that are left in the rooms, so we offer a free safe service.
- Forms of payments: in cash or credit card (see the entry accepted cards)

LEGISLATION AND INTERNAL RULES

- Animals not allowed
- Smoking is strictly forbidden in all indoor areas of the hotel and in the pools areas.



PILLOW MENU



TYPE	FEATURES
VICHONA ROUNDED	Elongated rounded pillow
VICHONA SMOOTH	Elongated flat pillow
VICHONA AXAG MEDIA	Medium firm single pillow
VICHONA AXAG FIRME	Firm single pillow
VICHONA RAKNOREL	Ergonomic single pillow



FIRE PRECAUTIONS



INSTRUCTIONS FOR CUSTOMER

- Don't smoke in the hotel.
- Don't manipulate the electrical installation, without licence.
- It's strictly forbidden introduce the bedrooms dangerous objects our products if the could provoke explosion or fire
- You've got to find about the evacuation itinerary, close to your room.

IF YOUR DISCOVER A FIRE

- Raise the fire alarm
- Fire button alarm close to your room is the room's corridor

IF YOU HEAR THE ALARM BELL

- Leave immediatly your bedroom and head for the exit following the bed-room's security signs, close the bed-room's

NEVER

- Don't use the lifts
- Don't shout or don't run, because your could provoke collectie panic.



ENVIRONMENTAL MANAGEMENT



The HOTEL NUEVO VICHONA is involved with and voluntarily committed to carrying out its activity with the maximum respect towards the environments and its surroundings.

We invite your to form part of our project and to do this, we make the following options available to you:

- You can choose to use your towel once more by leaving them hanging on the towel racks, and when your would like them changed, simply leave them in the shower.
- The reception area has a service for the selective collection of batteries, medicines and paper that your can use.
- The are recycling containers near the complex

And remember, if you would like to collaborate:

- Use the water running only when necessary.
- Turn off the lights when you are not using them

EVERYONE CAN HELP FOR THE CONTINUED IMPROVEMENT OF OUR ENVIRONMENT.



SANXENXO



Sanxenxo also known as “Marbella Gallega”, is located in the middle of Pontevedra’s province. It has a of shops typical of this village. It’s an important reference of water activities. It water and its sand have the most quality of the zone, as well as its lovely landscape. Sanxenxo has many beaches, coves and unspoils inlets. All of this are principal attractive tourist.

ARTISTIC HISTORICAL SET OF CAMBADOS



Cambados capital of the Albariño and home of famous writers such as Emilia Pardo Bazán a Ramón Valle-Inclán. Boasts a variety of stately pazos, monuments and cobbles streets. Highlights of the manors of Montesacro and Ulloa, square Fefiñanes, San Sadurniño Tower, the ruins of Saints Mariña and Saints Benedict Church among others. Considered one of the most beautiful and interesting Galician tourist destinations, complements its tourist offer with the Route Rias Baixas, the hiking trails and alternative activities as nautical tourism and sailor.



O GROVE AND ISLA DE LA TOJA



The fishing Village of Grove known as “the seafood paradise”, is located south of the Ria de Arousa. Surrounded by 10 km of natural beaches, we find the town of San Vicente del Mar and A Toxa, which is attached by a bridge at the beginning of the 20th century. This area is famous for its thermal waters, for the Hermitage of San Sebastian, golf course, the aquarium and for having the old factory.

ARTISTIC AND PINTOESCO DE COMBARRO SET OF INTEREST



Combarro has a very unique street declared artistic and picturesque in 1972 due to its harmony and particularity. It is one of the most authentic expressions of the architecture mainly by the numerous existing granaries.



ISLANDS CIES



Cíes have nine beaches of fine white sand and crystal clear waters that allow to enjoy the tranquility and beauty of its landscapes. It's authentic natural landscapes in its pure state, where traveler can isolate themselves from the world in a incomparable setting. Rhodes, considered the most beautiful beach of the world is located in this archipelago, the Island also has hiking trails completely integrated to the environment and that your can see its flora and fauna. Finally, the Islands Cíes was declared a tourist destination Starlight (astronomic tourism)

CASTLE OF SOUTOMAIOR



The castle of Soutomaior is an architectural esemble that consists of two towers linked by an habitable building and a courtyard, its origin goes back to the 12 th century with the reign of Alfonso VII. One of the features of the castle of Soutomaior is the variety of constructive technologies, which proves many reconstructions carried out. The walled complex is accessed by a drawbridge and on the door stands the coat of arms of the Marquesses of Mos.

ROUTE OF THE CAMELIAS



We can make the Camellia route from North to South in which you can visit up to 12 country houses and public and private gardens that are home to more than 8.000 varieties of camellias that form part of the heritage of Galicia and its noble past.

MONASTERY OF THE ARMENTEIRA



The Monastery of the Armenteira dated half of the 12th century, became art of the Cistercian Order. He is currently inhabited by nuns of the same Order from 1989. The temple is a large building of three ships and tripartite header, with domed in the transept (wich in rare in the Galician churches) and large monumental facade. The legend says that a gentleman of the Court of Alfonso VII, decided to build this monastery after having dreamed of the Virgin, who assured him that it should have many spiritual children, with the Foundation of the monastery, gentleman become Abbot. Visit the monastery to learn the end of legend...



BLOG ABOUT TOURISM IN GALICIA - ESENCIA DE GALICIA

<http://blog.nuevovichona.com/>